**C U R I C U L U M V I T A E**

Name: Zgjim Rrmoku,

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**Education:**

**1.** Kolegji Riinvesst, 01.09.2015 Prishtina, Bachelor: Software Engineering

**2.** Gjin Gazulli Electronic High School 01.09.2006, Prishtina, Telecommunication

**Certificates and Trainings:**

**1.** 28.06.2023 Mastered web development essentials, including HTML5, CSS3, JavaScript and responsive design. Proficient in Cloud database integration, HTML graphics(SVG), API usage,and website hosting.

**2.** Academi Education Center Ks: English Language Training, Prishtina.

**3.** Telecommunication Certificate

**4.** First Aid, 10.11.2014, Prishtina.

**WORK EXPERIENCE:**

**1.** Speeex Technical Suport Data Processing Company from 31.05.2021 Present. Prishtina

**2.** Euro Target Compani from 06.06.2020 to 06.05.2021 Help Desk Position. Prishtina.

**3.** Capital & Crease Company from 13.03.2020 to 02.06.2020, Call Agent. Prishtina.

**4.** Kompania Auto Kaqandolli, Help Desk position from 15.01.2018 to 05.03.2020, Prishtina.

**Language Knowledge:**

**1.** English : Fluent (Written and Spoken)

**2.** German: Fluent (Written and Spoken)

**IT knowledge:**

- Programming Languages: Proficient in Python, Java, and JavaScript.

- Web Development: Strong expertise in HTML5, CSS3, and responsive design.

- Database Management: Experienced in SQL database design and management.

- Operating Systems: Proficient in Windows, MacOS.

- Software Proficiency: Microsoft Office Suite (Word, Excel, PowerPoint), Adobe Creative Cloud.

- IT Security: Knowledge of cybersecurity principles and best practices.

- Cloud Computing: Familiarity with cloud services such as AWS and Azure.

- Networking: Understanding of TCP/IP, LAN/WAN, and network troubleshooting.

**References:**

Prefers teamwork, approachable, reliable, very cooperative, and stands out for high professional individuality for the task that is presented to him. Has high communication skills with parties, etc.

**DRIVER LICENSE**: B category.

**Hobies / activities**: Interests Reading, Sports, Fitnes, Hiking, etc.